



TrackOne - Technical Guidance Bulletin
TTGB – 2006-13

TO: Regional Operators
Indianapolis Private Industry Council
Regional Coordinators

FROM: William R. Miller *WR Miller*
Director, Career Services

DATE: November 30, 2006

SUBJECT: Dual Data System Usage

The Indiana Department of Workforce Development procured an electronic case management system for the delivery of workforce development services effective July 1, 2006. The system was operational on July 1, 2006 for the Workforce Investment Act (WIA) and Trade Adjustment Assistance (TAA) funding sources. The system will become operational for the Wagner-Peyser and Veterans programs in 2007.

The TrackOne Case Management system went live prior to the development of data extract capabilities necessary to generate reports for performance monitoring and program management purposes. As a result, many Regions continued to utilize their historic management information systems (MIS) in order to generate the reports necessary to provide management information and monitor program performance.

On Wednesday, November 15, 2006, an enhanced data extract from TrackOne was made available to each Region. This extract, known as the "Big Extract", provides each Region the capability to generate reports for management purposes and performance monitoring from the data entered in the TrackOne Case Management system.

The purpose of this bulletin is to notify Regional Operators that, effective January 1, 2007, the Indiana Department of Workforce Development will no longer authorize the use of WIA funds to support any management information system (MIS) other than TrackOne.

The availability of performance reporting capability from TrackOne makes the use of historic systems duplicitous and unnecessary.

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